

# CONSTITUTION PARK INSIGHTS NEWS & STORIES



## CEL RESPONSE RATE/ACTION PLAN

*Thank you again to all of you who took the time to complete the 2019 CEL Survey. We have received the results and here are a few statistics:*

Surveys Distributed: 137  
 Surveys Returned: 83  
 Response Rate: 60.6%

*Happy New Year!*

*The management team is currently reaching out to the individual residents who provided their name and phone number along with their comment card. The team is reviewing the overall scores and comments to put together a list of priorities as defined by you the residents. Please stay tuned throughout the next few months and year for projects/goals based on you priorities.*

### Our President's Message



As we welcome a new year and a new decade, I want to take this opportunity to restate our commitment to our residents. Over the past year, we have been working diligently to rebuild your trust, by doing some "big things", such as adopting the "Hunt Standard" for resident-initiated service requests and rolling out a mobile application for residents to submit and track work orders in real-time. But we have also done the "little things," in comparison – those actions that receive less attention, but can impact our residents' lives. One example is our "Hunt Heart" program. This program is designed to address the needs of our new residents, deployed spouses, recently returned spouses, those suffering a family crisis, and those who may be in need of information about or access to social services through military or civilian sources. For example, we provide extra maintenance assistance to deployed spouses when requested, such as removing a Christmas tree, mowing a lawn, or hanging a picture. While we are proud of the significant progress we have made over the past year, our work is far from done. We hope that you are already seeing the benefits of the changes we have made and we look forward to continuing to hear from you on things we can still improve.

Best,

John Ehle  
 President  
 Hunt Military Communities



### Holiday Lighting Reminder

**As a friendly reminder, holiday lighting is only allowed from Thanksgiving until the second weekend in January, between 5PM and 10PM. Holiday lighting must be turned off when you are not home. Please remove all holiday lighting and decorations by the weekend of January 12th.**



### Pet Policy Reminder

A Friendly Reminder: All furry friends must be on a leash throughout the community with the exception of the designated dog parks and/or within your own fenced in backyard. In the event an unleashed furr friend unintentionally acts aggressively or accidentally nips at a person or another pet it could possibly result in the permanent removal of your furry family member. We would hate to see this happen to any of our families. In addition, we do ask that you please be respectful to your neighbors and make sure to always clean up after your pet. Local pet stations are located throughout the community for your convenience.



# Cookies With Santa

On December 19th, Constitution Park Family housing hosted a Cookie with Santa event at the Constitution Park Community Center. More than 8 families gathered with their little ones to make some holiday crafts, and to share a festive time with Santa while enjoying the taste of holiday cookies and a warm drink.



# Save The Date

## January 7th

### Christmas Tree Pick-Up (HUNT)

- \* Tree pick-up is for real trees only
- \* Place trees on your tree lawn near the road no later than 8AM
- \* Be sure to remove all ornaments, tinsel, lights, garland, nails, tree stands, etc., before disposing them

## January 17th

### Moving with an EFM (FFSC)

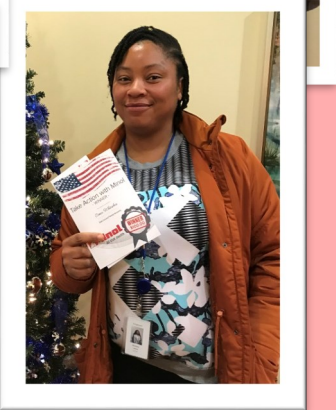
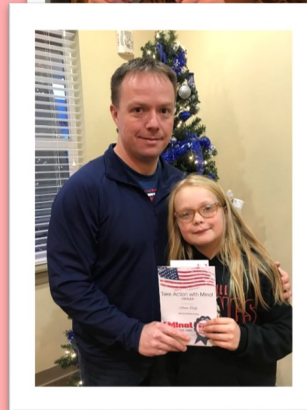
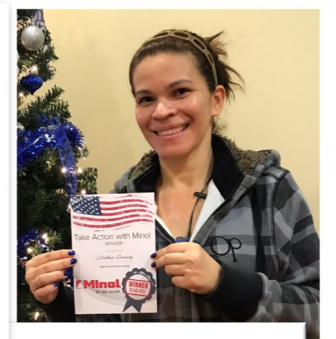
Learn the process of creating a timeline, checklist, obtain resources, learn tips and other tools to lessen the stress and anxiety of the move.

FFSC Smokey Point - 2PM - 3PM

13910 45th Ave NE Suite 857

Marysville, WA 98271

# Congratulations to all of our Minol Winners!



## CONTACT INFORMATION

Neighborhood Management and Maintenance Offices open Monday-Friday 8-5; Closed Saturday & Sunday

Constitution Park - 12832 5th Street NE  
Lake Stevens WA 98248

Available for Emergencies 24/7 866-616-3267

Website: [www.northwestmilitaryhousing.com](http://www.northwestmilitaryhousing.com)

Facebook: [www.facebook.com/constitutionparkfamilyhousing](http://www.facebook.com/constitutionparkfamilyhousing)

ALL WEAPONS MUST BE REGISTERED WITH YOUR NEIGHBORHOOD MANAGEMENT OFFICE - UNREGISTERED WEAPONS ARE GROUNDS FOR LEASE TERMINATION.



[HuntMilitaryCommunities.com](http://HuntMilitaryCommunities.com)

