



BIG ANNOUNCEMENT

Hunt Military Communities is pleased to launch a new phone system to serve our residents better and manage the workflow of our team members. Our residents have reported challenges contacting their local offices, and our team members have noted a higher-than-normal call volume. Since customer service and continuous improvement are paramount to our company culture, finding a replacement for our phone system became a priority.

The new phone system allows the Hunt Military Communities site teams to manage all calls through Service Cloud Voice. This system ensures site teams can gather contact information if a call drops. If a team member is away from their desk, the caller will automatically be routed to another team member to avoid missed calls. The best part is that no phone numbers will change, so you don't have to do anything. Just make sure to keep our number saved in your phone!

HMC is working to strengthen the resident experience; the first step is making communication with you seamless. We appreciate you as a part of our community, and look forward to your feedback about the new phone system.

360-564-0400 

@ConstitutionParkFamilyHousing 

@ConstitutionParkFamilyHousing 

COMMUNITY ANNOUNCEMENTS

It's spider season! You've probably come across more spiders or have even walked straight into spiderwebs recently, and that's because the spider season in Western Washington is in full swing. Although spiders are not uncommon in WA, spider activity is more prevalent during fall for a couple of species, making them more noticeable. This leads people to believe there are more spiders than there actually are. The most common spiders seen during this time are what are known as giant house spiders and cross orb weaver spiders, which live outdoors. Although you might've been trained to think that spiders are out to get you, that isn't actually true, and having house spiders around could actually be beneficial. Spiders do not prey on humans; they are actually the leading predator of thousands of insects. House spiders are no different, as they prey on the insects inside of your home. These insects include house flies, fleas, bed bugs, carpet beetles, and clothes moths. If you have spiders and want to clean them up a little bit, the best way to do that is to get a vacuum cleaner and get into all of the crevices, windowsills, and vacuum everything up. Keeping up with regular housekeeping and trying not to have piles of things laying around is also helpful for keeping spiders away.

Credit: www.TheNewsTribune.com

COMMUNITY REMINDERS

All families need to be signed up with Rent Café by November 30th, and in your profile user settings make sure to confirm your notification settings. Rent Café is our resident portal that allows you to see your allotments going through, request maintenance online, and pay charges. Also, coming soon you will be able to view your utility usage on the portal, see your under-usage credits and pay your over-usage charges. You can access Rent Café either through your browser by going to RentCafe.com or you can download the Hunt Resident app from the Apple Store or the Google Play Store. Please contact your leasing office staff on how to register.

COMMUNITY IMPROVEMENTS

The gravel path area between 128th Ave and 129th Ave is being improved. The area will most likely be inaccessible during construction.

MAINTENANCE CORNER

Sunday, November 5th is the end of Daylight Savings Time. This is a good reminder to check the batteries in your smoke alarms and carbon monoxide detector (CMD). Our CMDs are dual function – smoke and carbon monoxide detectors and are generally installed in the upstairs hallway near the bedrooms in our two-story homes and in the main hallway near the bedrooms in our single-story ADA homes. This is also a good time to check your furnace filter and fridge water filter. New furnace filters can be obtained at the leasing office. Water filters can be purchased online or at any home improvement store. You should also check the clocks in your car, microwave, stove, and non-smart devices.



NOVEMBER IS NATIONAL VETERANS AND MILITARY FAMILIES MONTH

BRAGGING RIGHTS GALORE!

"Charles is a true professional. Goes out of his way to help tenants."

"Best maintenance crew hands down!! Charles and Harrison always do an amazing job!!!"

"Excellent service as always!"

"Harrison did a fantastic job and was quick, professional, and respectful! Thank you, Harrison!"

"Charles was awesome!"

"If I can give the maintenance guy a cash tip for the work he has done with our house, I would!"

"10/10 job!"

FUN STATS

New Move-Ins Welcomed 1

Work Orders Completed: 49

SatisFacts Surveys Received: 10

Average Move-In Score: N/A

Average Work Order Score: 4.89/5.00

CONTACT INFORMATION

Office Hours: 8 AM – 5 PM

Office Number: 360-564-0400

Email: EastSoundRSO@HuntCompanies.com

Facebook: [@ConstitutionParkFamilyHousing](https://www.facebook.com/ConstitutionParkFamilyHousing)

Website: ConstitutionParkHousing.com

IMPORTANT EVENTS

EFMP Meet & Greet

Meet with EMP Case Liaison Mrs. Dusty Lozano, refreshments provided. November 1st, at 9:00 AM - 10:30 AM in the Community Center.

Fill Out SatisFacts Surveys

Please fill out your Maintenance and Move-In Surveys. Surveys are emailed to the service member, but both the service member and the spouse can setup surveys to be sent to their phones via text message at:

<https://sms-register.satisfacts.com/>

Toy Drive

We will be holding our 2nd annual Toy Drive between November 3rd and December 22nd. This charitable event is open to the Snohomish County community. We are asking for new and unwrapped toys that we can restock our stockpile of gifts that we hand out to the children of Constitution Park during our Christmas event. Donations can be dropped off in the tall, white box inside the community center.

Fall Life Skills Classes

Fleet and Family is continuing their Fall Life Skills Classes through November here at Constitution Parks Community Center. For Adults, but children are welcome. Refreshments will be available.

Life Skills Educator Kaitlin Snow will be teaching four classes:

- **"It Snows Here?! And other things you should know about Washington"**
 - November 7th, 8:30 AM - 9:30 AM, and 9:30 AM - 10:30 AM .
- **"Parenting Skills: Communication at Home"**
 - November 14th, 8:30 AM - 9:30 AM, and 9:30 AM - 10:30 AM.
 - November 24th, 10:00 AM - 11:00 AM.
- **"Self-Care Your Way Through Stress"**
 - November 24th, 2:00 PM - 3:00 PM.
 - November 29th, 2:30 PM – 3:30 PM.
- **"We're all SAD Here: WA State is the home of seasonal depression"**
 - November 24th, 12:00 PM - 1:00 PM.

US Family Health Plan at PacMed Questions

Mrs. Lamar is here to talk to any residents who have questions about their family health plan. Come by the Community Center November 16th 4:30 - 6:30 PM.

Fun Bingo Games with Friends & Family

Join us for a Bingo night held by Navy CYP. Come by the Community center November 18th from 12:30 - 2:00 PM.

CAB Meeting

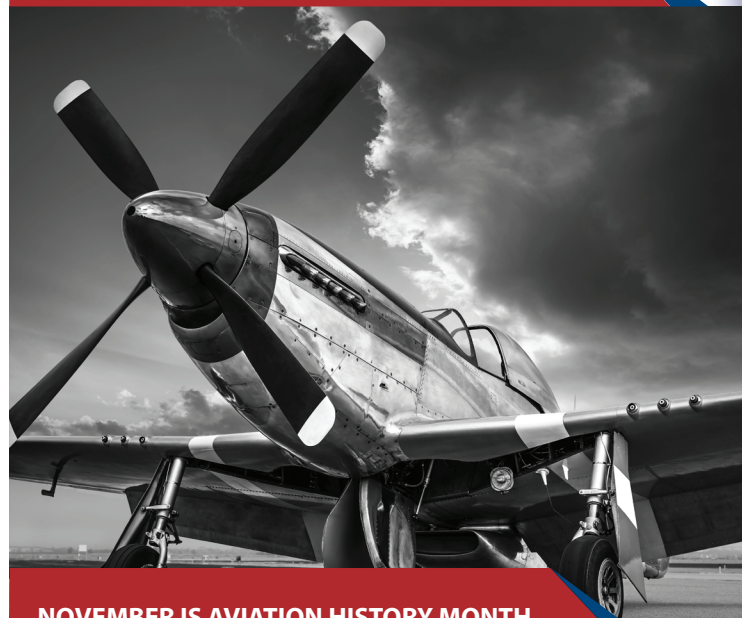
Join us for our Community Advisory Board Meeting with the Community Director on November 29th, from 5:00 PM - 6:00 PM at the Community Center.



THANKSGIVING - NOVEMBER 23RD



MARINE CORPS BIRTHDAY - NOVEMBER 11TH



NOVEMBER IS AVIATION HISTORY MONTH

2023

NOVEMBER

SUN	MON	TUE	WED	THU	FRI	SAT
			Rent is Due 01 Trash/Recycle Pick Up EFMP Meet & Greet Community Center 9 - 10:30 AM Fill Out SatisFacts	02	Pet of the Month Starts 03 Facebook Toy Drive Starts Community Center	04
05 Daylight Saving Time Ends	06	Election Day 07 Fall Life Skills Class Community Center 8:30 - 9:30 AM 9:30 - 10:30 AM	08 Trash Pick Up	09 Pet of the Month Ends Facebook	10 Marine Corps Birthday	11 Veterans Day
12	13	Fall Life Skills Class 14 Community Center 8:30 - 9:30 AM 9:30 - 10:30 AM	15 Fill Out SatisFacts Trash/Recycle Pick Up	16 US Family Health Plan at PacMed Community Center 4:30 - 6:30 PM	17	18 Fun Bingo Games with Friends & Family Community Center 12:30 - 2 PM
19	20	21	22 Trash Pick Up	23 Thanksgiving OFFICE CLOSED	24 Fall Life Skills Class Community Center 10 - 11 AM 2 - 3 PM	25
26	27	28 #GivingTuesday	29 CAB Meeting Community Center 5 - 6 PM Fall Life Skills Class Community Center 2:30 - 3:30 PM Trash/Recycle Pick Up	30		