

# NEWSLETTER



## HMC Electric Vehicle Charging Program

### EV CHARGERS

We are excited to announce our collaboration with TRO Energy Solutions, Inc. (TROES), to introduce a pilot program for Electric Vehicle (EV) charging in select communities. This program will provide in-home Level-2 EV charging to military housing residents, aligning with our commitment to sustainability and energy resiliency goals outlined by the Office of the Secretary of Defense.

Our pilot program will kick off at four of our military bases: Barksdale Air Force Base (Shreveport, LA), Fort Sam Houston (San Antonio, TX), Joint Base Pearl-Harbor Hickam (Honolulu, HI), and Marine Corps Base Hawaii (Kailua, HI). These locations have been selected to cater to the growing interest in Level-2 fast charging among residents in military housing communities.

This initiative aims to position HMC as one of the pioneering military housing operators in the U.S. to offer a comprehensive residential EV charging solution, demonstrating a forward-thinking approach to sustainability-focused infrastructure.

## COMMUNITY ANNOUNCEMENTS

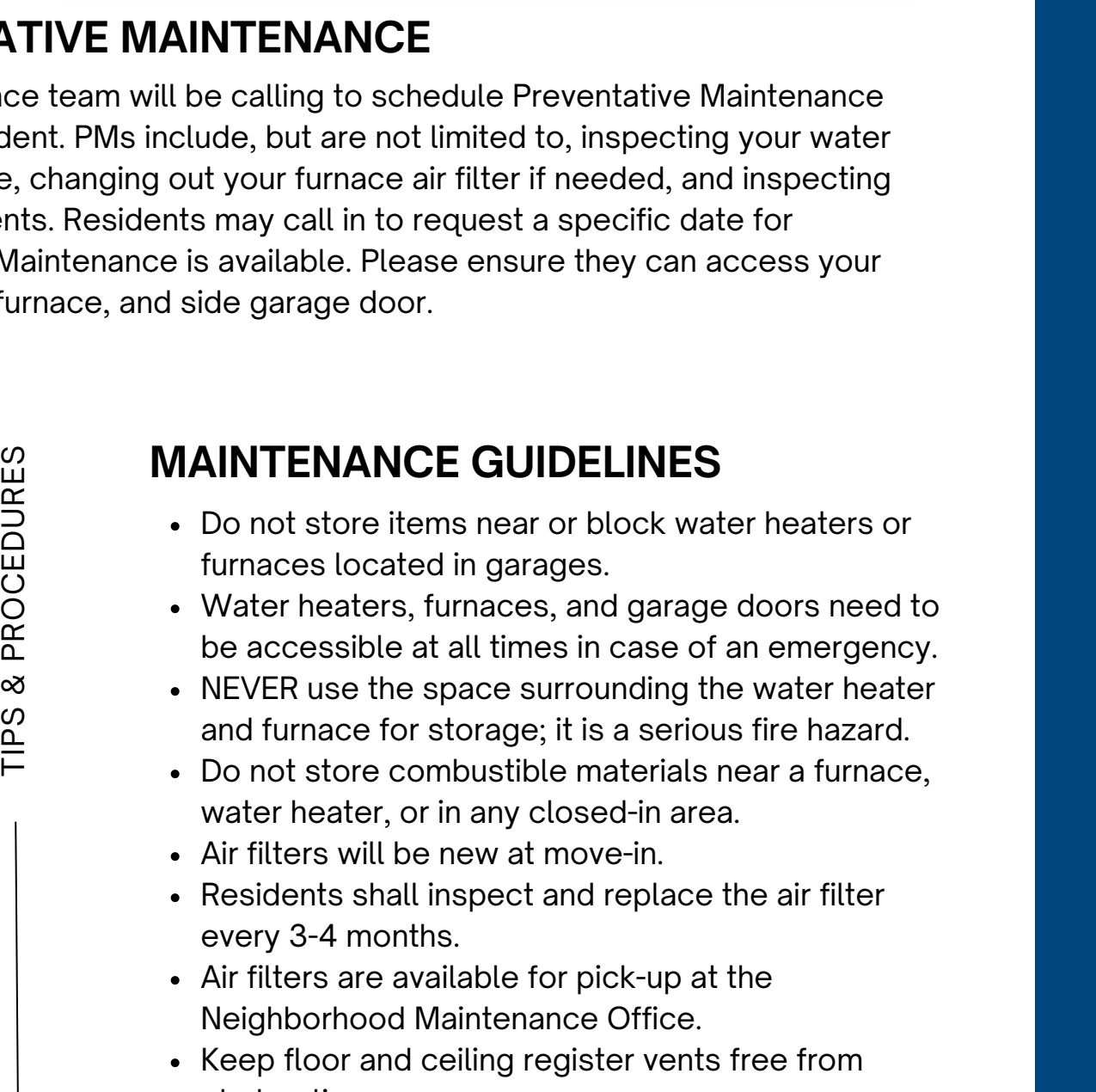
### Resident Engagement

#### COMING SOON: TENANT SATISFACTION SURVEY!

Tenant Satisfaction Surveys are coming soon! TSS is an annual survey that is emailed out to each family where you can share your thoughts and feedback on your living experience in our community. Navy Regional, Navy Housing and Hunt uses this information to improve our community and address any concerns.

#### MAINTENANCE AND MOVE-IN SURVEYS

Please fill out your Maintenance and Move-In Surveys! These surveys are emailed to the service member, but both the service member and the spouse can setup surveys to be sent to their phones via text message at: <https://sms-register.satisfacts.com/>



## COMMUNITY UPDATES

### SERVICE SCHEDULE

#### PREVENTATIVE MAINTENANCE

Our Maintenance team will be calling to schedule Preventative Maintenance with each resident. PMs include, but are not limited to, inspecting your water heater, furnace, changing out your furnace air filter if needed, and inspecting the exterior vents. Residents may call in to request a specific date for scheduling, if Maintenance is available. Please ensure they can access your water heater, furnace, and side garage door.


MAINTENANCE CORNER

TIPS & PROCEDURES

#### MAINTENANCE GUIDELINES

- Do not store items near or block water heaters or furnaces located in garages.
- Water heaters, furnaces, and garage doors need to be accessible at all times in case of an emergency.
- NEVER use the space surrounding the water heater and furnace for storage; it is a serious fire hazard.
- Do not store combustible materials near a furnace, water heater, or in any closed-in area.
- Air filters will be new at move-in.
- Residents shall inspect and replace the air filter every 3-4 months.
- Air filters are available for pick-up at the Neighborhood Maintenance Office.
- Keep floor and ceiling register vents free from obstructions.
- Dryer lint traps should be cleaned before each use of the dryer.
- Leaks, breaks, or lack of hot water should be reported to the Maintenance Service Request Line as an emergency.
- No heat, smell of gas, or unusual furnace sounds should be reported to the Maintenance Service Request Line as an emergency.

**Maintenance Service Request Line: 360-564-0400.**



## March

#### EFMP & CYP PETITE PICASSO

Get ready to unleash your creativity on March 5th from 1:30 - 3:00pm! Residents are invited to join us at the Community Center for a time filled with artistic fun. Let your imagination soar as we create masterpieces together. Don't miss out on this opportunity to express yourself through art!

#### ST. PATRICK'S LEPRECHAUN LOCKUP

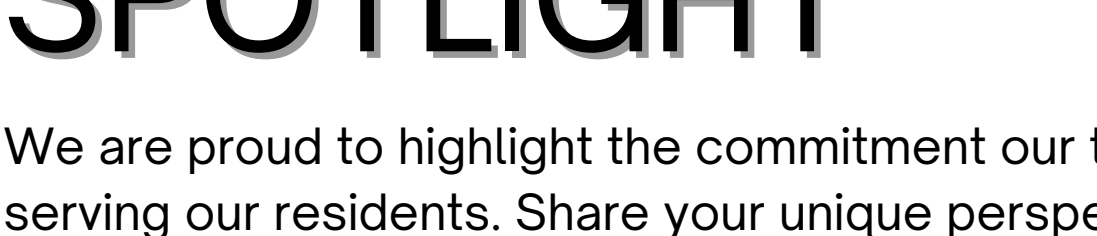
Get ready to celebrate St. Patrick's Day on March 15th. Residents are invited to join us and EFMP at the Community Center from 2 - 4 pm for an afternoon of festive treats and games.

#### EFMP COFFEE & CONVERSATION

Join us for a cozy morning from 9 - 11 am at the Community Center on March 20th! Residents are invited for some coffee and engage in meaningful conversation with the EFMP liaison. This is the perfect opportunity to connect and get answers!

#### SPRING FESTIVAL

Let's celebrate Spring together! Join us for crafts, snacks, Kona ice, and more on Saturday, March 30th at the field of our Main Office area. Egg Hunt will be available for kids from ages 1 to 5 at 1pm, ages 6 to 8 at 1:30pm, and ages 9 to 17 at 1:45pm.

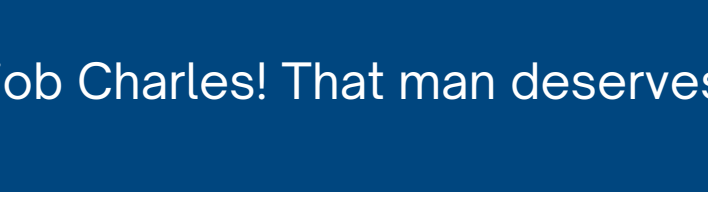


*\*Refer to our social media accounts for changes and updates in events.*

## Service SPOTLIGHT



We are proud to highlight the commitment our team has to serving our residents. Share your unique perspective by submitting a review to help enhance your experience in our community.




- ★ "Harrison is always professional. Great technician."
- ★ "Harrison was great, timely and very professional and helpful!"
- ★ "Great job Charles! That man deserves a pay raise!"


#### FUN STATS:


- New Move-Ins Welcomed: 3**
- Work Orders Completed: 74**
- SatisFacts Surveys Received: 13**
- Average Move-In Score: 5 / 5**
- Average Work Order Score: 5 / 5**





Connect With Us

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Monday through Friday, 8:00AM - 5:00PM


360-564-0400


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@ConstitutionParkFamilyHousing


ConstitutionParkFamilyHousing.com



CONSTITUTION  
PARK  
HUNT MILITARY COMMUNITY

ConstitutionParkFamilyHousing.com





# 2024

# MARCH

SUN	MON	TUE	WED	THU	FRI	SAT
				Women's History Month	Rent is Due 01 Employee Appreciation Day Hunt Little Heroes Content Starts	02
03	04	05 HMCf Scholarship Program End EFMP & CYP Petite Picasso	06	07	08 International Women's Day	09
10 Daylight Saving Time Starts	11	12	13	14	15 Leprechaun Lockup Community Center 2 - 4 PM	16
17	18	19 First Day Of Spring	20 EFMP Coffee & Conversation Community Center 9 - 11 AM	21	22	23
24	25 Medal of Honor Day	26	27	28	29 National Vietnam War Veterans Day	30 Spring Festival Field of Main Office Starts at 12:30PM
31						